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## Subject Recruitment (Telephone Script)

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**IRB Study # 10.1558**

**Telephone Script Version Date:** August 23, 2011

**Title of Study:** Implementation of a Personalized Medicine (Pharmacogenomics) Service in a Community Pharmacy

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**Funding Source and/or Sponsor:** Community Pharmacy Foundation

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### **Introduction:**

*Hello, this is \_\_\_\_\_ calling from Kerr Drug in Chapel Hill. (1106 Environ Way Chapel Hill, NC 27517) May I please speak to \_\_\_\_\_?*

\*\*\*If the potential participant is there continue with the script.

\*\*\*If the potential participant is not there, and another individual answers, ask when it would be a good time to speak with \_\_\_\_\_?

\*\*\*If the potential participant would like to be called at another time, ask when it would be a good time to speak with \_\_\_\_\_?

### **Describe the Reason for the Call:**

#### **(Example of phone call to potential participant)**

*I am one of the co-investigators for the personalized medicine research study and am calling in regards to your interest in study participation (as indicated by the flier the patient filled out at the Kerr Drug in Chapel Hill or research study referral faxed to the Kerr Drug in Chapel Hill by the patient's prescriber). The purpose of this phone call is to verify if you are still interested in participating, explain the plan for the study, and schedule your first visit.*

Ask the potential participant if he/she is still interested in participating in the research study.

\*\*\* If the answer is "No", thank the person for his/her time and politely end the call.

\*\*\* If the answer is “Yes”, continue with the script.

*The purpose for this study is to examine the creation of a personalized medicine service, also known as pharmacogenomics, in a community pharmacy. The personalized medication test performed in this research study will allow us and your doctor to determine how well the medication Plavix (clopidogrel) works in your body.*

*Confirm with the patient that he/she is 18 years of age or older and taking Plavix for one of the following indications:*

*Post-ACS (acute coronary syndrome including unstable angina and myocardial infarction):*

*Yes \_\_\_ No \_\_\_*

*Recent PCI (percutaneous coronary intervention) with stenting: Yes \_\_\_ No \_\_\_*

*History of TIA (transient ischemic attack) or stroke: Yes \_\_\_ No \_\_\_*

\*\*\* If the potential participant is not 18 years of age or older and not taking Plavix for one of the above reasons, indicate that they cannot be included in the research study, thank the person for his/her time, and politely end the call.

\*\*\* If the potential participant is 18 years of age or older and taking Plavix for one of the above reasons, proceed to the next set of questions.

*Confirm with the potential participant that he/she is not:*

*Unable to complete study materials (surveys) with or without assistance, including non-English speaking patients: Yes \_\_\_ No \_\_\_*

*Taking clopidogrel for a reason other than stated in inclusion criteria: Yes \_\_\_ No \_\_\_*

*Pregnant or nursing: Yes \_\_\_ No \_\_\_*

*Allergic to aspirin: Yes \_\_\_ No \_\_\_*

\*\*\*If the potential participant answers yes to any of the above questions, please explain that they cannot be included in the research study, thank the person for his/her time, and politely end the call.

\*\*\*If the potential participant does not answer yes to any of the above questions, continue with the script.

*As a participant in the study you will be asked to come into the Kerr Drug store in Chapel Hill for 2 separate visits. Each visit will last approximately 30-45 minutes. During your first visit we will explain the study in greater detail, have you fill out the study materials, answer any questions you may have, and swab your cheek to collect the sample for genetic testing. During the second visit, which will take place approximately 3 weeks after the first visit, we will explain*

*the results from the genetic test performed. We will also have you complete a survey and your participation in the research study will be complete at this time. The cost of the genetic testing is covered by the research study. There are no other costs involved other than the usual costs associated with your medications.*

**Schedule the first Appointment:**

*Ask the potential participant if he/she would like to schedule a first visit to begin active study participation.*

\*\*\*If the answer is "No", thank the person for his/her time, politely end the call, and stop the recruitment process.

\*\*\*If the answer is "Yes", schedule the first appointment to take place at Kerr Drug in Chapel Hill, thank the potential participant for his/her time, and politely end the call.