



**COMMUNITY PHARMACY FOUNDATION
COMPLETED GRANT SYNOPSIS**

National Pharmacists Services - Benchmarking Study

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Objectives

- 1) To provide a benchmark that quantifies and publicizes the important value of community pharmacists to the US healthcare system through a survey of practicing pharmacists

Methods

Design	<ul style="list-style-type: none"> • Email invitations were sent to APhA’s list of more than 16,000 pharmacists to participate in a web survey hosted by APhA and WilsonRx. • Data was collected between March 23, 2005 and April 17, 2005 • A reminder email was sent to respondents who did not complete the study • Survey topics included enhanced pharmacy services; prescription-related activities; counseling/monitoring/testing services; usage of technical facilities; community perceptions and attitudes; pharmacy security; demographics and pharmacist profile
Study endpoints	<ul style="list-style-type: none"> • To evaluate the responses for the survey topics for all respondents and by practice type (where appropriate)

Results

- The study included 468 qualified pharmacists in total with representation across each of the nine US regional geographic areas
 - (164 chain; 144 independent; 55 grocery/supermarket; 28 mass merchandiser; and 77 other practice site location)
- The high-level findings include the following:
 - Daily activities – 53% consulting; 19% consulting; 13% management; 10% drug use management; 5% other
 - Average weekly prescriptions filled – 1,804 total (47% new; 53% refills)
 - Average times per day discussing patient’s drug therapy with health care professionals – 7 times /day
 - Payment for services (top three)
 - Product/Services – immunizations (90%); flavoring (87%); home infusion compounding (69%)
 - Monitoring/Counseling – hyperlipidemia (61%); anticoagulation (52%); osteoporosis (51%)
 - Medication Specific – scheduled pharmacy appointment (46%); drug therapy management (24%); personalized counseling (15%)
 - Enhanced pharmacy services
 - Primary barrier – shortage of time (78% agree)
 - Primary facilitator – designated counseling area (81% agree)

Conclusion

This study provides information regarding pharmacists’ activities on a daily basis including interactions with other health care professionals and areas where pharmacists are pursuing payment for services.

For further information and/or materials on this grant, please visit
www.CommunityPharmacyFoundation.org and submit your inquiry through **Contact_Us**.