APPENDIX A: NPM Site Evaluation Criteria

Rating	Description
5	Site offers 4 or more clinical services. Pharmacists are actively performing clinical services on a daily basis. This may include year-round immunizations, CMR, health screenings, med sync appointments, etc. Has at least 1 collaborative practice agreement outside of an immunizations protocol. Pharmacy has adequate staff, space, and technology to do TCT during the majority of business hours Monday-Friday.
4	All pharmacists on staff have training or certification to offer several (3 or more) clinical services. Pharmacists provide services to 4 or more patients per week. The site has a protocol in place to provide a broad spectrum of immunizations and provides immunizations routinely (2 or more per week). Pharmacy staffing may limit the ability to provide TCT during part of the business-day, but TCT can be done for at least 6 hours Monday-Friday. Technology and space are adequate.
3	All pharmacists on staff are certified to provide immunizations and have training or certification to provide MTM services. The site has a protocol in place to administer one or more vaccines. Pharmacists provide immunizations routinely (2 or more per week), and occasionally provide other services (2-4 patients per month). Pharmacy staffing may limit TCT activities to 4 days per week. Technology and space are adequate.
2	Site occasionally provides immunizations (2-4 patients per month) and does not offer other clinical services (or is in the process of developing clinical programs). The majority of staff would need further professional development to provide clinical services. Staffing may limit TCT activities to 2-3 days per week. Technology or space needs minor updating.
1	Pharmacists at this site would need further professional development to provide clinical services. Pharmacists lack certifications/credentials/training to provide clinical services. Site is not currently developing any clinical programs. The pharmacy is not adequately staffed to implement TCT. Technology or space needs major updating to be considered for inclusion in NPM initiative.

	PATIENT CARE (1.0)	Rating				
		5	4	3	2	1
1.1	Pharmacists are trained through service platform training (i.e. Outcomes tutorial), formal company training, or certification to provide direct-patient care to patients.					
1.2	Pharmacists on staff are trained to provide immunizations and actively do so.					

1.3	Site has established clinical service programs available to patients.					

	PRACTICE MANAGEMENT (2.0)	Rating				
		5	4	3	2	1
2.1	Site has developed a service plan based on community-specific needs. (e.g. MD detailing, analysis of county public health or Rx records)					
2.2	Site has established formal immunization protocol and collaborative practice agreement(s).					
2.3	Site has a formal documentation process for services delivered and actively communicates information to patients' providers.					

	PHARMACY WORK ENVIRONMENT (3.0)	Rating				
		5	4	3	2	1
3.1	Site has at least 2 full time CPhT and 1 full time RPh.					
3.2	Site has appropriate technology and safeguards to support TCT.					
3.3	Site has an adequate space to provide private or semi-private patient consultations and to implement TCT.					

Total Score:_____ ÷ 9 = **Overall Rating: _____**

Has the site demonstrated commitment to the NPM initiative through attendance by staff or senior level support?

_____# of NPM Task force meetings attended

Attendees from company:_____

*All else equal, preference will be given first to sites that have actively participated in the task force meetings.