Title: Recruiting Pharmacists in Pennsylvania to Provide Community-based Patient Care Services as Part of a Statewide Network

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Objectives

1) Identify the number and geographical locations of Pennsylvania pharmacists who currently provide or who are interested in providing community-based patient care services

2) Identify specific services that these pharmacists can and do provide

Methods

Design

• Paper survey mailed to all participants and an online survey e-mailed to a subset of participants

Study endpoints

• Number and geographic location of Pennsylvania pharmacists providing and interested in providing patient care in Pennsylvania
• Pharmacists’ existing patient care services, documentation methods, physical space availability to provide patient care services, utilization of patient appointments, perceived barriers to providing patient care services, and training needs
• Number of Pennsylvania pharmacists interested in joining a statewide practice network

Results

There were a total of 2698 survey respondents, of which 1700 were included in the final analysis. Approximately one-third of respondents are currently providing patient care services to community-based patients. A majority of those providing services are routinely documenting as a patient care note or consultation letter and have a semi-private or private space at all their practice sites. MTM and immunizations were the most common services provided both during the workflow and in appointments. For all 1700 respondents, the most significant barrier/challenge to providing MTM, diabetes education, and smoking cessation was time whereas for immunizations it was training. Out of the 1700 survey respondents, 869 would be interested in joining a statewide network. As expected, those providing care are more likely to be interested in joining a statewide network than those not providing care (70.8% vs. 43.8%).

Conclusion

This research provides substantial evidence that there is interest among Pennsylvania pharmacists to provide community-based patient care services and join a statewide practice network. Inconsistent compensation is a primary reason why patient care services are not widespread in Pennsylvania. This research is an important step in the infrastructure of forming a pharmacist practice network in Pennsylvania. This network would allow physicians, payers, and consumers to identify pharmacists who can provide community-based patient care services within the Commonwealth.

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